



866Recover Preferred Customer

As you know, a business is at its best when it's prepared for anything. That means planning ahead for unseen events. Whether you experience flooding, fire or an act of Mother Nature, lost time at your business can become lost customers, revenue, inventory, and property. Water and smoke-damaged items, as well as structural damage, quickly become unsalvageable without swift, effective action. We fully understand that every minute counts in these types of situations, which is why we'd like to introduce you to 866-Recover Preferred Customer program.

866-Recover is designed to deliver companies like yours with comprehensive services from emergency procedures planning to post-loss clean up and even reconstruction in the event of a loss. The program guarantees priority emergency response service – with the fastest on-site response time in the industry. With one phone call to your 866-Recover team your business will receive the rapid response and technical expertise it needs to quickly return to business as normal, while minimizing business and financial disruptions. Our national coverage and localized response give you direct access to the resources of a national company, along with the personal attention, integrity and honesty you expect to find locally.

I am your local 866-Recover representative. Please contact me directly at the number below to work with you on your complimentary emergency procedures planning template, and to learn more about how your company can benefit from being enrolled in 866-Recover. If you experience fire or water damage that needs immediate attention before we have the opportunity to meet, please don't hesitate to call 602-431-2222, as we will be ready and willing to assist you.

Sincerely,

Barbara Heggarty
Business Development Manager
Commercial Division
Mobile: 602-750-4518

Call today to receive your complimentary emergency pre-loss planning guide!



Restoring Peace of Mind.



ServiceMaster By Disaster Professionals 2202 East Magnolia Street, Phoenix Arizona 85034

Phone: 602-431-2222

Enrollment Form

Upon your request, ServiceMaster Clean will provide services required and selected by you to assist with water, smoke and fire related events. These services include

- Access to our emergency response network 24 / 7 / 365
- Immediate response – On site within 2 to 4 hours with trained, uniformed staff equipped to begin necessary work
- Priority service over non 866 RECOVER accounts
- All pricing at industry standard, agreed upon at time of service (Xactimate or Time & Materials)
- Centralized billing
- Dedicated effort to return you to pre-loss condition as quickly as possible
- The complete range of 866 RECOVER services
 - Services may include:
 - Fire and Smoke Restoration
 - Water Damage Mitigation
 - Drying and Dehumidification
 - Document Drying and Recovery
 - Building Stabilization
 - Controlled Demolition
 - Safety and Compliance
 - Project Management and Consultation Services
 - Reconstruction Services with Large-loss Capabilities
- All work completed in accordance with Federal, state and local regulations

We commit to providing the service above: _____

Local 866 RECOVER Representative
 <Enter DBA Name Here>
An independent business licensed to serve you by ServiceMaster Clean.

I would like to enroll in the 866 RECOVER program: _____

Company Name (please print)

 Address (please print)

 Signature

 City, State, Zip (please print)

 Signed Date

Yes, I would like to receive program information, news and tips from 866 RECOVER electronically.

ACCOUNT INFORMATION

Company _____ Contact _____

Alias Account Names _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

Email _____ Website _____

Number of Facilities _____

If available, please attach an excel file of your facility locations. Email to mdean@smclean.com.

Based on the number of facilities and their locations, this account is

National

Locations in 25+ States

Regional

Locations in 2-24 States

Local

Locations in 1 State

If your account is National or Regional, may our franchisees contact your local facilities in their area? Yes No

Have you completed an asbestos survey on all your facilities?

Yes

No

I don't know

Commercial Certification Level Required to Work on this Account (1, 2 or 3) _____

Insurance Carrier _____

REFERRING FRANCHISE INFORMATION

DR Franchise

BS Franchise

Enterprise # _____ License # _____

Company _____ Contact _____

Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

Text Message Addresses (i.e. 9012884356@pix.att.com) This text message address will be used to notify you of any losses that were dispatched for this account that are outside your area.

I'd like to be called FIRST before any loss is dispatched for this account. This will allow you to serve the customer if it's a large loss outside your area. The call center agent will tell you what the loss is and if you are unable to serve it, they will simply dispatch it to the commercially-certified QRV in the area.

Attach a list of all locations for this account to be served. You will need to indicate on this list which locations your business should be pre-assigned to, and if you have multiple licenses, which license number should be pre-assigned for each location. All other locations will be in the normal call center rotation for dispatching losses. If you are pre-assigning yourself, you are stating that you will serve this account every time, regardless of whether it is a \$500 or \$500,000 loss. The first time you don't serve a particular location you are pre-assigned to for this account you will lose the pre-assignment for that location.

ADDITIONAL ACCOUNT LOCATIONS

Address _____

City _____ State _____ Zip _____

Phone _____

Pre-Assign to

Company _____ License # _____

Contact _____

Address _____

City _____ State _____ Zip _____

Phone _____

Email _____

Address _____

City _____ State _____ Zip _____

Phone _____

Pre-Assign to

Company _____ License # _____

Contact _____

Address _____

City _____ State _____ Zip _____

Phone _____

Email _____