

HAPPY HOLIDAYS



ServiceMaster by Disaster Professionals, 2202 E. Magnolia Street, Phoenix, AZ 85034
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Restoring Peace of Mind.

ServiceMaster by Disaster Professionals is a leader in Fire, Mold and Water restoration. Providing quality service with utmost integrity, we have executed thousands of job earning exceptional praise and accolades from our clients.

We solve residential and commercial disasters quickly, whether the problem is water, fire, smoke or a combination of all three. Rely on us start to finish – even for special services such as fine art restoration. We also provide tips for mitigating the damage.



ServiceMaster by Disaster Professionals.
We Restore Peace of Mind.

Fire ? First Things First.

Even when the fire is out, the damage continues. Much of the material found in furniture and flooring is synthetic and when burned it can create a variety of complex chemical reactions. After a few days, these items can go from “able to be cleaned” to “unable to salvage.”

During a fire, smoke is driven by heat created by flames. No matter where the fire originates, smoke may penetrate throughout a building’s structure. Smoke also combines with humidity and

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“...You are one of the few truly service-minded organizations. Every single employee, both supervisor and crewmember, was courteous and professional...We will actively recommend your company to others.”

-Alexander & Betsy Frank

can form corrosive residues that may cause secondary damage. We suggest that you DO NOT attempt to perform any “do it yourself tasks” or cleaning methods without first consulting a Qualified ServiceMaster Clean® technician. For example touching surfaces covered in soot could actually make the damages worse by permanently setting the soot. Returning your property to pre-loss condition and helping families and individuals like you is what we do.

Mold? Leave it alone!

Molds are part of the natural environment. Outdoor molds play a part in nature by breaking down dead organic matters such as fallen leaves, and dead trees, but indoors, mold growth should be avoided. Molds have the potential to cause serious health problems. They produce allergens, irritants, and in some cases, potentially toxic substances (mycotoxins). Mold can start to grow in as little as 48 hours. To prevent the spread of mold, it is important to react quickly in the event of a water loss as the longer the mold sits, the more it grows and the more detrimental it becomes. Mold can grow from elevated moisture in as little as 48-72 hours, and, unfortunately, once mold has grown it has to be removed in a



Mold damage

controlled fashion. ServiceMaster Clean mold remediation techniques comply with the EPA, NYC Health Department and IICRC S520 guidelines. We take continuous moisture level readings throughout the process so we know without a doubt that all the moisture is completely removed. Mold is a health hazard, and we are 100% dedicated to complete mold remediation so you can maintain a happy, healthy lifestyle.

Water? Start with A Mop.

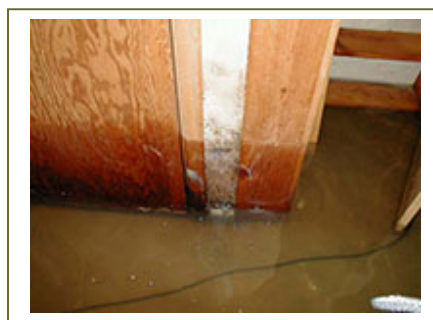
If you find that you have water rising above the baseboards, there are a few tips that you can do before leaving your house or business.

Damage from water and bacteria growth can begin within hours. Remove as much water as possible by mopping and blotting. Remove wet rugs or other floor coverings not permanently attached. Do not attempt to start removing your wall-to-wall carpet. Lift draperies off the floor, loop through a coat hanger and place the hanger on the drapery rod.

Wipe furniture, prop up wet furniture cushions for even drying and place aluminum foil under furniture legs. Move photos, paintings and art objects to a safe, dry location. Do not remove books from shelves. Rather pack them tightly to prevent warping of pages until we arrive and begin the specialized drying process. Open drawers, closets and cabinet doors to enhance drying.

Call us day or night. We will do everything possible to accommodate your needs in order to minimize disruption to your life.

"I wanted to take a moment to personally thank you for the tremendous response and service you provided."
~ Brian



Water damage

Consultant's Corner

By David Gilpatrick

Water is gushing from the toilet everywhere..you're upset..then worried..then panic sets in! How do you handle this? Why me? These are common reactions that most people feel when victimized by a sewer backup. Before reaching for the bath towels hanging on the wall, there are a few things to consider. Sewage back up is considered a Category 3 type water loss. This means it's full of bacteria and other contaminants that can cause harm to humans. There are other categories of less magnitude, i.e. dishwasher, clothes washer, etc. Category 3 is the most harmful to us.

In all cases, to properly clean up after a Category 3 water loss, I advise hiring a Restoration Professional who has been specially trained for this. According to industry standards, anything porous that has come in contact with this type of contaminated water should be removed and discarded.

Some non-porous items such as ceramic tile can be cleaned using approved solutions specially formulated to kill bacteria. Before attempting this, I highly recommend contacting a Restoration Professional who will provide the appropriate steps to take to insure the bacteria and contamination is cleared completely.

So the next time you are faced with a flooding toilet, reach for a phone rather than the towel and call a professional trained to help you stay safe and restore your property properly.

Mr. Gilpatrick can be reached at 602.230.9500 or www.resaaz.com/info@resaaz.com.

RESA is a full service Environmental Consulting company since 2001, providing testing for mold, asbestos, lead-based paint, VOC's, Radon and any other contaminants that may affect human health.

Healthy Living

This month's feature Healthy Living section brings you a modified version of the ever popular stuffing that comes with most holiday meals. Enjoy!

Sweet Potato and Lentil Stuffing

1/2 cup wild rice, rinsed
 1 cup water
 1 large leek, finely chopped
 2 garlic cloves, crushed
 12 button mushrooms, roughly chopped
 1/2 cup brown lentils
 1/2 cup red lentils
 2 cups vegetable stock
 3 medium sweet potatoes, diced
 2 teaspoons ground cumin
 2 teaspoons ground cilantro (or ground parsley)
 4 tablespoons fresh parsley, finely chopped
 2 tablespoons olive oil



- Preheat oven to 400 degrees F.
- In a medium saucepan, add the brown and red lentils and stock and bring to a boil. Reduce heat and simmer for 20–25 minutes, until lentils are cooked through, stirring occasionally. Add sweet potatoes in the last 5 minutes.
- In another medium saucepan, add wild rice and 1 cup water and bring to a boil. Reduce heat and simmer 30–35 minutes, until rice is fork tender.
- Heat oil in a saucepan over medium heat, and add leeks. Cook for 2–3 minutes until soft. Add garlic, mushrooms, cumin, and ground cilantro. Cook for 1 minute or until fragrant.
- In a large bowl, combine rice, lentils, and saucepan mixture. Mix well.
- Place in a baking pan and coat with oil spray. Bake at 400 degrees F for 30–40 minutes until lightly browned.

Valley Events

December is the perfect time in the Valley to enjoy the outdoors!

Check out the following activities this month.

Holiday Luminaria's in Fountain Hills

Luminaria's line the streets and shores of Fountain Lake, turning the area into a softly lit fantasy land.

<http://www.fountainhillsguide.com/attractions.html>

Friday Night Cookout in the Sonoran Desert

A unique outdoor cookout experience in the Sonoran Desert. Live entertainment, Native American Story Telling, horseshoes, wagon rides, old fashioned hot dog roast featuring a full BBQ menu. Free admission with charges for food and beverage. Every Friday night except December 24th.

http://www.fortmcdowelladventures.com/event_venues/franks.html



"ServiceMaster ROCKS! You guys are the BEST!"
-Bob Chilton

Win a Pair of Movie Tickets!

Sign up for our monthly newsletter and enter to win our monthly give away!

Sign up by sending a note with "newsletter" in the subject line to newsletter@disasterpro.net

The winner will be announced in the next newsletter!

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Restoring Peace of Mind

“Please accept our heartfelt thanks for your professionalism and hard work. We will be sending this letter to our insurance company for recommendation for future work.”

-Katie

We're on the Web!

Visit us at:

disasterpro.net
