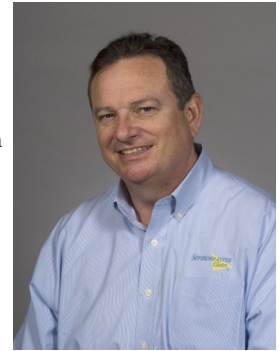


THE RESTORATION REPORT

SERVICEMASTER BY DISASTER PROFESSIONALS 602.431.2222

FROM THE DESK OF MIKE HOFFMAN

It is that time of year again. Temperatures are rising in the Valley of the Sun and the heat is upon us. We all know that with summer come Monsoons and a greater likelihood that there will be a need for emergency services for water damage and mold remediation.



That is where ServiceMaster Clean comes in. ServiceMaster has been a leader in the Restoration and Cleaning services industry for over 50 years, so you can trust that insurance claims will be handled professionally. We understand that experiencing water damage, fire damage, or any other property loss can be difficult. However, we have years of experience in returning homes and offices back to their normal pre-loss condition.

When a property loss occurs, no matter how large or small, you can be assured that we will work with property owners to mitigate the damage in a manner that is as fast and smooth as possible.

As the owner of your local ServiceMaster franchise, **ServiceMaster by Disaster Professionals**, I want you to know that we are committed to the values of Integrity, Trust, Quality and "Service from Start to Satisfaction".

Our ultimate goal is restoring **Peace of Mind** to any property owner who experiences a loss.

Call us today at 602.431.2222

Mike

VOLUME 1, ISSUE 7

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JUNE 2011

Tip of the Month Keep Your Roof In Order

- * Have your roof inspected twice a year
- * Get preventative maintenance done prior to the monsoon season start
- * After a storm, check for any type of damage

OCCASIONS AND EVENTS IN JUNE

Celebrate Father's Day on June 19th!

Flashlight Tours at the Desert Botanical Gardens every Thursday and Saturday in June

Grand Canyon State Games: various dates in June

Hot Summer Nights Live Concert Series at CityNorth on the 11th and 25th

Mighty Mud Mania in Scottsdale on the 11th

Phoenix Mercury WNBA Basketball at US Airways during the month

Westgate Bike Night Thursdays thru June 20th.

Oak Ridge Boys on the 17th

Ringling Bros Circus the 22nd thru the 27th

Jordin Sparks on the 30th

THE RESTORATION REPORT

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WHAT OUR CUSTOMERS ARE SAYING...

“I loved working with your entire team!
I’ll be sending a letter of recommendation
to Farmers Insurance to let them know
how pleased I am with your work and
professionalism! Thank you!”

~ Jean Rice



The ServiceMaster by Disaster Professionals Team

“They did a wonderful job with no disruption to our family! Thanks!”

~Daryl Schoolar



Restoring Peace of Mind.

SOMETHING TO PONDER

“People often say that motivation
doesn’t last. Well, neither does
bathing – that’s why we
recommend it daily.”

~ Zig Ziglar

EMPLOYEE OF THE MONTH RACHEL HILL



CLIENT PROFILE: BENNETT PROPERTY MGMT

Located in the historic district of downtown Mesa, our team recently hosted a lunch & learn session with the **Bennett Property Management Team**.

Our team provided a BBQ lunch and hands on demonstrations of how our team restores and

remediates potential damage to homes and property. Bennett is our **newest member of the free 866Recover Program**, receiving priority treatment in the event of a loss or damage situation. **Learn more by calling Mark at 602.531.5044.**



Mark Hollingshead and Barbara Heggarty

THE RESTORATION REPORT

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MONSOON SEASON IS COMING!

Monsoon storms have had a long reputation for being quick-hitting, unforgiving and powerful in the severity of damages left behind. During the monsoon season it's not uncommon to have hurricane force winds accompanied by literally air to ground lightening strikes. Damage can be extensive and likely include: damaged roofs, broken windows, uprooted trees, power outages with electrical lines down and flash flooding. You hope it never happens. But these types of disasters occur during monsoon season and the aftermath can be devastating in terms of property damage and business interruption

What Exactly Is A Monsoon?

A monsoon is a seasonal variation of wind, cloud cover and precipitation that is controlled by the annual cycle of the sun. In climates like ours here in Arizona, most of the annual rainfall happens during the monsoon season. The storms kick off in late June with thunderstorms every afternoon, lasting thru mid-late September.

One of the challenges of preparing for or reacting to a monsoon is the very unpredictable nature of this weather event. Monsoons are fast. A cloud that appears to be miles away can move over you in a few short hours and produce dangerous amounts of rainfall.

Things You Can Do To Prepare For A Monsoon

- 1) Clear your yard of debris that could be blown around during a storm and cause additional damage.
- 2) Bring any belongings that are stored outside into the house for safe keeping. Lawn chairs, children's toys, etc.
- 3) Keep batteries, a radio and a flashlight in an emergency pack where everyone has access.
- 4) Keep your car filled with gas and a reserve if possible.

OUR PRIORITY: YOU

ServiceMaster by Disaster Professionals provides services to Restore Peace of Mind in the event of a disaster. Our professional teams are available 7 days a week, 24 hours a day, 365 days a year to respond and remediate post disaster issues.
602.431.2222

Our Services Include

- Water Damage Restoration
- Fire and/or Smoke Damage Restoration
- Mold Remediation
- Board Up Services

ServiceMASTER
Clean®



866RECOVER
POWERED BY SERVICEMASTER CLEAN®

**SERVICEMASTER
BY DISASTER
PROFESSIONALS**

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E-mail:
newsletter@disasterpro.net

The ServiceMaster Commitment
We are accountable to:

Help People Develop (Associates)	Excel With Customers (Customers)	Grow Profitably (Shareholders)
Our ServiceMaster values allow people to be their best serving others		
<ul style="list-style-type: none">We Care About PeopleWe Do the Right ThingWe Value DiversityWe Value Teamwork	<ul style="list-style-type: none">We Do What We SayWe Delight CustomersWe Are a Learning OrganizationWe Are Committed to Innovation	
Honor God in all we do		



*Restoring Peace of
Mind.*

We're on the Web!
Disasterpros.net

*On the track,
at your office
or in your home*



A yellow ServiceMaster Clean truck means cleaning/restoration is being done quickly and professionally by America's #1 cleaning team.

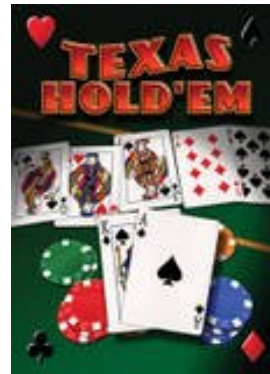
We're Here When You
Need Us
24 hours a day
7 days a week
365 days a year!

Call us Today!
602.431.2222

Are You Ready for Some Fun?



How Would You Like to Win a \$1500 seat to the World Series of Poker?



ServiceMaster by Disaster Professionals is proud to Sponsor the
March of Dimes Charity
4th Annual Texas Hold 'Em Event
June 11th , 2011

Please join us for the Farmers Insurance/March of Dimes Charity
No Limit Hold 'Em Poker Tournament

Check in begins at 2pm with complimentary hors d'oeuvres and
the first hand will be dealt at 3pm.

You can **WIN** a \$1500 seat to a World Series of Poker Event!

Where: Dave and Busters at Desert Ridge Marketplace in Phoenix
When: Saturday, June 11th at 3pm
Hosts: Mark Quinzi and Gary Vian
Fee: \$125

Call today to register at 602.751.8829